

#### **NATURE OF BUSINESS**

Whilst offering an extensive range of services in the field of engineering the most prominent capabilities can be summarised as follows:

- 1) Spares Supply- Makehey Private Limited specialises in the supply of various industrial commodities that range from mining equipment and spares to grinding mills and spares.
- 2) We also do after sales support to our clients.

### **HISTORY**

- The company was formed in 2010 but formally registered in 2019. We started selling engines for grinding mills and spares. Having discovered the gaps along the way we introduced mining equipment and Agri-equipment to keep up with the dynamic customer needs. To date we have established our main branch located at Gokwe Centre.

### **VALUES**

- 1) Team Work: -We strive to work together to achieve much more than we achieve alone. Together we can overcome any setbacks and together we can celebrate our success
- 2) Integrity: We strive to be honest and fair at all times in our dealings with customers, suppliers, competitors and each other.
- 3) Market Leader: Through our passion and commitment we aim to be a market leader in all our key markets. To maintain our position as a market leader we must continue to add value in all we do.
- 4) Customer Focus: The satisfaction of our customers is paramount to our business. Being available, listening and always doing our best is central to delivering value to all our customers.

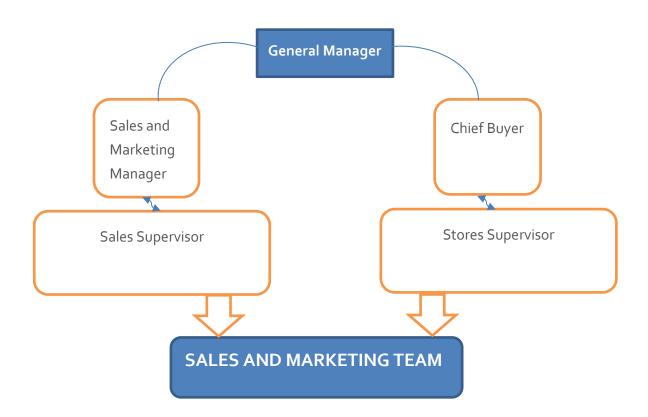
### **MISSION STATEMENT**

- To promote a working environment free from racism, sexism, abuse and build a company based on honesty, fairness, integrity and mutual respect.
- To promote a safe and healthy working environment.
- To respect all persons, clients, workers and staff at all times
- To protect and respect our environment so as to leave a better world for our future generations.
- To remember that if we do not look after our clients, someone else will.

### HUMAN, FINANCIAL AND PHYSICAL RESOURCES

- Makehey private limited recognises that the demand for a more balanced and integrated workforce at all levels, irrespective of race and gender, is priority. Therefore, the company undertakes to address the developmental needs of its employees in order to create equal opportunities for all.
- In order to achieve its objectives Makehey Private Limited will ensure that:
  -training and development practices and opportunities are equal for all employees regardless of race or gender
  - -employees are trained and developed in order for organisational needs to be attained and that training and development programs be linked to each individual's potential for advancement and personal growth needs, wherever and whenever appropriate and possible
  - -link human resources training and development to a fair and acceptable level of performance.
  - -Advance existing employees from within the organisation.

## • ORGANIZATIONAL AND MANAGEMENT STRUCTURE;



# PERFORMANCE;

True there are economic challenges. The environment is not very stable. As a result, we have employed a myriad of measures that has seen us survive up to this day.

Our fast-moving product portfolio is made up of mining spares and machinery (Compressors, millers, Jaw Crushers and engines.

As a result, our clientele base is made up of miners and surrounding farmers.

We have grown from a USD 20 000.00 company to a company with an estimated value of USD100 000.00. This growth is attributed to our careful management and a very competent workforce. Resources permitting, we are sure to rapidly grow our business to reach areas that are in Zimbabwe and beyond.

### REPUTATION

Our strength is our service. We strive to give our clients the best possible solution on the market.

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